

Innovative Sleep Technologies

INNOVATIVE SLEEP TECHNOLOGIES THREE YEAR LIMITED WARRANTY

Innovative Sleep Technologies warrants to the original consumer purchaser of a PILLOW as provided herein for up to three years following the date of purchase of the PILLOW. Purchase of a Innovative Sleep Technologies PILLOW from an authorized retailer and Innovative Sleep Technologies guarantees for up to three years following purchase the PILLOW is free of manufacturing defects. This Limited Warranty is not transferable, and coverage terminates if the original consumer purchaser sells or otherwise transfers the PILLOW.

If you wish to make a claim

Claims pursuant to this Limited Warranty must be submitted within five (5) days of discovery of the defect in the following manner:

1. Contact Innovative Sleep Technologies toll-free 314-499-8869 and provide the information requested to Innovative Sleep Technologies at 150 St. Peters Centre Blvd. St. Peters MO 63376. Please do not return the PILLOW to the place of purchase.
2. The PILLOW must be returned to Innovative Sleep Technologies for inspection and validation of claim with the original sales receipt which identifies the date of purchase of the PILLOW.

Failure to provide the requested information may cause the claim not to be considered. Innovative Sleep Technologies will replace the PILLOW upon its validation of the claim.

This limited warranty does not cover or apply to:

- i. PILLOW that are abused or are not handled per laundering and care instructions and PILLOWS that are commercially laundered;
- ii. Normal wear and tear, and;
- iii. Stains to PILLOW;
- iv. Replacement of pillow.
- v. Comfort guarantees made by store

THIS LIMITED WARRANTY REPLACES ALL OTHER WARRANTIES EXPRESSED OR IMPLIED INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PURPOSE AND NO ONE IS AUTHORIZED TO ASSUME OR UNDERTAKE FOR INNOVATIVE SLEEP TECHNOLOGIES OTHER LIABILITY IN CONNECTION WITH THE SALE OF THE PRODUCT. INNOVATIVE SLEEP TECHNOLOGIES SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INDIRECT DAMAGE OF WHATEVER KIND, INCLUDING PERSONAL INJURIES OR DAMAGE TO PROPERTY, EXCEPT AS PROVIDED HEREIN.

This warranty is made by Innovative Sleep Technologies and is not made by or on behalf of its distributors, retailers or any other party. Some states do not allow the exclusion or limitation of incidental or consequential damages or the exclusion of implied warranties or the limitation on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. You are responsible for any and all freight delivery charges.

4.4.2023